








HEALTH, WELL BEING AND INDEPENDENCE BOARD

ANNUAL UPDATE FOR 2013/14

In 2013/14 we intended to:

Priority 3. – People enjoy good health, wellbeing and independence. Sub priority areas- 1. Ensure co-ordinated and integrated approaches to the planning, commissioning and delivery of services 2. Promote independent living & well-being (ESVP). 3. Respond to welfare reform & manage its impacts.		
Progress status	Progress RAG	Outcome RAG
1. Ensure co-ordinated and integrated approaches to the planning, commissioning and delivery of services		
2. Promote independent living & well-being		
3. Respond to welfare reform & manage its impacts.		

What we did in 2013/14	<u>Sub priorities 1 and 2</u> Statement of Intent relating to older people (over 65) with complex needs and county level action plan devised and implementation commenced Regional bid submitted to Welsh Government to secure Intermediate Care Funding Co-located one health and social care team in North West Flintshire Introduction of Enhanced Care Service within North West Flintshire Programme of work commenced to develop Flintshire's Single Point of Access Involvement in the regional development of a simplified and common assessment process for older people The Flying Start Project has expanded from a service for 743 children in 2012-2013 to a service to 1078 children during 2013-2014 delivered by four integrated and co-located locality teams.
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	<p>Joint planning and delivery of service priorities by the Locality Leadership Teams</p> <p>Opening of Llys Jasmine Extra Care Home with specialist dementia accommodation in October 2013. There are a total of 61 one and two bedroom apartments, 15 of which are for people who have dementia. There are also 2 bungalows on site offering accommodation of people with Learning Disabilities.</p> <p>Significant work has taken place at a regional level to develop evidence based Service Models for the Prevention and Management of Falls in Acute, Care Home and Community Settings. Early signs of progress at a local level to improve the way that partner organisations respond to this agenda although there is significant work to be taken forward.</p> <p>The Transition Team is established. Work continues to take place to reduce the number of out of county placements although it is not possible to meet all young people needs within the county</p> <p>Carers receive a wide range of support services when they are known to service providers. The Carers Strategy Group provides strong leadership relating to the commissioning and monitoring of carer services.</p> <p>The Health, Social Care and Wellbeing Partnership wrote an End of Strategy Summary for the HSCWB Strategy containing details of achievements and key messages for the future.</p>  <p>Y:\Partnership Development and Per</p> <p><u>Sub priority 3</u></p> <p>The Advice Management Board (now called the Tackling Poverty Partnership) reviews and plans the mitigating actions to reduce the effects of Welfare Reform report to the LSB through this Board. During 2013/14 we:</p> <ul style="list-style-type: none"> ○ Targeted vulnerable households impacted by the welfare reforms with advice and support ○ Introduced amendments to the FCC housing allocation and rent arrears policies to ensure they were able to respond to the challenges created by the housing options benefit reforms ○ Developed an integrated single Gateway process with Flintshire CAB to provide a single point of access for advice and support ○ Continued with the Advisors' Network quarterly
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	<p>meetings to update all partner agencies on advice-related matters</p> <ul style="list-style-type: none"> ○ Supported the introduction of the Universal Credit pilot in Shotton
What went well	<p><u>Sub priorities 1 and 2</u></p> <p>Patient and carer feedback in response to the Enhanced Care Service has been positive</p> <p>The expansion of Flying Start from 1st April</p> <p>The co-location of health and social care staff within Holywell Community Hospital has been very successful for organisations and citizens.</p> <p>The opening of Llys Jasmine Extra Care including accommodation to meet the needs of people with dementia.</p> <p>The engagement and networking opportunities afforded through Locality Working.</p> <p><u>Sub priority 3</u></p> <p>Improved targeting for support and advice to vulnerable households; especially those affected by the spare room subsidy.</p> <p>Partnership agreement with Flintshire CAB to support the i) Single Gateway and ii) introduction of the Universal Credit pilot</p> <p>Successful outcomes from interventions of the Welfare Rights Team generated additional welfare benefit and tax credit totalling £2.3m p.a.</p>
What did not go so well	<p><u>Sub priorities 1 and 2</u></p> <p>Challenge of identifying an appropriate location for co-location</p> <p>Roll out of Enhanced Care has been affected by a need to review and reconsider the model as a results of lessons learned</p> <p><u>Sub priority 3</u></p>

	Introduction of sufficient levels of suitable accommodation to remove the need to homeless households, especially those containing children, to be temporary housed, albeit in an emergency, within Bed and Breakfast accommodation.
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Our evidence for this is:

(i) Achievement milestones

Sub priorities 1 and 2

- Structures are now in place to lead and deliver in the planning of integrated services etc.
- Full expansion of Flying Start took place on 1st April 2014
- Llys Jasmine opened October 2013
- Enhanced Care Service began in late August/early September 2013
- Statement of Intent to meet the needs of Older People with Complex Needs submitted to Welsh Government
- Intermediate Care Fund Bid to Welsh Government
- Publication of a report into Partnership Developments within Children Services recognised success and areas for improvement



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Sub priority 3

- On schedule for the introduction of the Universal Credit pilot in Shotton, in partnership with DWP
- Delivery of the Advisor Network events

(ii) Achievement measures (until 31st March 2014)

Sub priorities 1 and 2

- The Flying Start Project has expanded from a service for 743 children in 2012-2013 to a service to 1078 children during 2013
- Llys Jasmine is fully occupied and there is a waiting list for apartments when they become available.
- Approximately 54 patients have been supported by the Enhanced Care Service
- Statement of Intent agreed by Welsh Government. Flintshire action plan developed
- Welsh Government approved Flintshire bid for just over £1.9m of non recurring funding to support a range of developments to create improvements in the provision of Intermediate Care.

Sub priority 3

- Increased the percentage of homeless households prevented from becoming homeless from 83.4% in 2012/13 to 84.9% in 2013/14.

- Met and exceeded all the indicator targets to demonstrate that advice and support services helped people to protect their income:
 - Increased the amount of additional Social Security and Tax Credits paid to Flintshire residents by over £347k on 2012/13; assisting 1,600 residents
 - Helped 50 residents to move to more affordable accommodation
 - Assisted 65 residents to access money management training
 - Increased the number of residents supported to successfully challenge adverse benefit decisions by 80%

(iii) What we will do in 2014 onwards

Sub priorities 1 and 2

- Ensure that the commitments made within the regional and county level action plans to take forward the Statement of Intent are implemented
- Support and provide leadership where necessary to ensure that the Intermediate Care Fund project delivers against the commitments made
- Expansion of the Flying Start to provide service to an additional 198 children
- With reference to the End of Strategy Report completed for both the Health, Social Care and Well being Strategy (see above) and Children and Young Peoples Plan, Identify further or additional priority areas for action for this Board and/or advocate for consideration through other Single Plan priority delivery.
- Strengthen the performance management role of the HWIB.
- Open a Flying Start Centre at the Bryn Deva School Site in the autumn of 2014.
- Respond to recommendations within the report into Partnership Developments (see above)
- Identify an appropriate mechanism through which to take forward cross cutting health improvement actions that support health, wellbeing and independence.

Sub priority 3

- Place a greater emphasis on preventing homelessness
- Continue to provide advice and support services to help people protect their income
- Support the implementation of Universal Credit (UC) within the Shotton Jobcentre Plus area